



INTERNATIONAL STUDENT REFUND AND DEFERRAL PROCEDURES

The deposit is non-refundable and non-transferable except in the following situations:

Revoked Offer

If you have been admitted conditionally based on i.e. IELTS results or high school grades and these results make you ineligible, your offer will be revoked as you have not met the conditions of the offer. Okanagan College will retain your deposit and refund any balance.

Study Permit Delay

If your study permit is delayed, you may apply to move your deposit, tuition and fees **one time only**. You must notify us at least 5 working days before the start of your program. If the program is not open for applications in the subsequent term, you may be required to apply and pay another \$100 application fee.

If, after deferring your admission to a subsequent term, you are unable to start in that term, we will refund only tuition and fees paid over and above the \$500 if we are notified at least 5 working days before the first day of the program.

Study Permit Denial

If your study permit is denied, we require a copy of the rejection letter and you will receive a full refund of your deposit and fees with the following exception:

If your study permit application is rejected by IRCC for fraud/alleged fraud or other dishonesty, Okanagan College reserves the right to retain the entire deposit, tuition and fees paid.

Changing Programs

If you wish to change programs at Okanagan College **before** completing the first semester, we will retain your deposit. The balance of tuition and fees may be transferred to the new program. You may be required to apply and pay another \$100 application fee.

If you wish to change programs at Okanagan College **after** completing the first semester, we will transfer the balance of tuition and fees to the new program. You may be required to apply and pay another \$100 application fee.

Leaving Okanagan College

If you decide you no longer wish to attend Okanagan College before, during or after your first semester, the deposit is non-refundable and non-transferable.

Fees excluded from Refunds

Some fees are excluded from refunds including but not limited to: application fee, housing application fee, homestay placement fee, transfer credit fees, medical insurance payments.

By accepting your offer of admission and paying your deposit, you agree that all terms of the agreement are legal and binding, and agree to the College's decision and interpretation of these terms. Additionally, you authorize Okanagan College to inform Immigration, Refugees and Citizenship Canada (IRCC) and/or Canada Border Services Agency (CBSA) of any information it deems to be important to maintain the integrity of the Canadian Study Permit Program.