

# MANINDER SINGH

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228 Henry Street, Sydney, NS B1N 2H6

## EXPERIENCE

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June 2021 to  
Nov 2022

### ***Salesfloor Associate, Omaxe Mall, Patiala, Punjab, India***

- Providing excellent Customer Service by greeting all customers in a polite and friendly manner, assisting customers by promoting products/services, locating merchandise and making purchase decisions, resolving customer issues and referring concerns where appropriate.
- Moving feature merchandise to its modular home.
- Working recovery merchandise from the Customer Service desk and other areas of the store.
- Assisting with Front End coverage

June 2018 to  
May 2019

### **Cashier, Omaxe Mall, Patiala, Punjab, India**

- Provides member service by acknowledging the member and identifying members needs
- Assisting members with purchasing decisions
- Locating merchandise; resolving member issues and concerns
- Promoting the company's products and service

## EDUCATION

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### **Cape Breton University, Sydney, NS**

Pursuing from Jan 2023 : Post Baccalaureate Diploma in Business Analytics

### **Punjabi University , Patiala, Punjab, India**

May 2018 : Bachelor of Science in (Hons) Math

May 2021 : Masters in Applied Math & Computing

## KEY SKILLS AND CHARACTERISTICS

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- Strong Communication Skills
- Handling Pressure
- Customer Service
- Problem Solving

- Microsoft Office Suite
- Retail Marketing
- Retail Sales
- Adaptability