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## **PROFILE**

A highly motivated and focused FCA committed to provide high quality and personalized customer service. My overall IT experience gives me real world understanding of the word CUSTOMER SERVICE, not simply delivering services, but understanding the impact on customers, business and team members.

# HILARIO CORPUZ JR.

#### **SUMMARY EXPERIENCE**

Experienced FCA with 3+ years of experience providing enthusiastic customer service with a positive attitude. Understanding of front and back end operations and delivering exceptional dine in experiences for the customers. Accomplished IT professional transitioning to hospitality industry with the ability to learn, inspire and respect others in a supportive environment.

## **WORK HISTORY**

# May 2020 - Jul 2023

Food Counter Attendant • Psyrille's Sweet Creation Bakery Products Shop

## Nov 2015 - Apr 2018

IT Database Analyst • ERM

## Apr 2012 - Nov 2015

Senior Database Administrator • Mcdermott Asia Pacific PTE LTD

#### Oct 2008 - Dec 2011

Database Administrator • Barclays Technology Centre

#### Feb 2008 - Sep 2008

Database Administrator • ModuSpec Engineering Asia Pacific

#### Nov 2007 - Feb 2008

Database Administrator Team Lead • Helius Technologies PTE LTD

#### Mar 2005 - Jan 2007

Senior Systems Engineer • Telecommunication Center Inc

#### Jul 2001 - Jan 2005

Junior Systems Engineer II • SANYO Semiconductor Mfg Phil Corp

## **EDUCATION**

# Lyceum of the Philippines - Manila, Philippines

• Bachelor of Science in Computer Engineering

#### **SKILLS**

Customer Service, Beverage and Food Preparation, Cash Handling, Database Technology, Computer Savvy, English Proficiency, Fast Learner, Perseverance, Team Player