# SAHIL

#### CONTACT

Address : Vancouver BC V6P2Y2 Phone : 7786833184 Email : Sahilhr07@gmail.com

### SKILLS

- Consultative Sales
- Complaint Resolution
- Data Collection
- Information Security
- Defensive Tactics
- Emergency Response
- Physical security
- Organizational skills
- Incident management
- Patrol procedures
- Multitasking
- Crisis management
- Decision mak

#### **PROFESSIONAL SUMMARY**

Professional hitch professional with experience in providing quality maintenance services on wide range of vehicles. Skilled in engine and brake repair, diagnostics and troubleshooting. Proven record of successfully restoring vehicles to peak operating performance.

#### WORK HISTORY

## Hitch professional , 07/2020 to Current Uhaul Moving And Storage - Vancouver

- Adjust equipment and repair or replace defective parts, components or systems, using hand and power tools.
- Test repaired equipment for proper performance and to ensure that work meets manufacturers' specifications.
- Clean, lubricate and perform other routine maintenance work on equipment.
- May perform repair work on heavy trucks.
- Recommend and install the right tow package on customer vehicles.
- Understand and explain U-Haul's variety of towing packages.

#### Shift Supervisor, 02/2021 to 09/2022 The Dome Sports Lounge - Vancouver

- Trained new employees and delegated daily tasks and responsibilities.
- Completed store opening and closing procedures and balanced tills.
- Resolved customer complaints and issues and offered thoughtful solutions to maintain customer satisfaction.
- Responded to and resolved customer questions and concerns.
- Applied security, safety and loss prevention strategies during shifts.

#### **EDUCATION**

BBA, 04/2021 Capilano University - North Vancouver

### CERTIFICATIONS

- Occupational First Aid Level 1, work Safe BC 15 Dec 2026
- Driver License Class 5
- Security Worker License