**Rajesh Naginbahi Patel**

Address: 16386 Glenwood Crescent S, Surrey, BC V4N 1V3, Canada.

Phone: **236-380-5562**

Email: **patelrajesh20021980****@gmail.com**

Skype or Zoom ID: **live:patelrajesh20021980**.

Marital status: Married

Number of children: 1

Ages of children: 4yrs

Birthdate:20/02/1980

**POSITION SOUGHT: Restaurant Manager**

**SUMMARY OF QUALIFICATIONS**

* Over 10 years of experience in QSR Restaurant(Mc Donalds, Domino’s Pizza, Café coffee Day, Indian Cuisine (India),KFC & TACO BELL (USA),Mary brown’s chicken, Bar Burritos(Canada)
* Strong background in,Proper execution of entire restaurant, Ability to adapt new competitive environment. Coordinate and maintain records, Support staff in assigning project based on work. Goal oriented, Knowledge in Floor management.
* Proven skills in Customer Service Best Practices, Operation Management, Labor & Food Cost, QSR Management, Team Leader, Staff Management, Hiring & Training, Customer Oriented, Grievances Resolution
* Demonstrated ability to work in a team of peers and superiors
* Professional communication skills include fluency in English, Hindi, Marathi, Gujarati.

**WORK HISTORY.**

**Food Service Supervisor 04-2023 to Present**

**Mary Brown Chicken (surrey BC, CA)**

* Supervise, co-ordinate and schedule the activities of staff who prepare, portion and serve food.
* Estimate and order ingredients and supplies required for restaurant preparation.
* Organize and supervise shifts.

**Restaurant Manger 05-2017 to 12-2019**

**Pizzeria House (Vashi Navi Mumbai, India)**

* Overseeing restaurant's daily operations.
* Maintain day-to-day financial controls.
* Create and manage staff schedules.
* Interview, hire, train, and write-up staff.
* Oversee coaching, counseling, and developing staff and managing team relations.

**Restaurant Manger 04-2021 to 10-2022**

**Nrich Skyotel (spice Indian cuisine) (Navsari, Gujarat, India)**

* Appraise staff performance and provide feedback to improve productivity.
* Estimate future needs for goods, kitchen utensils and cleaning products.
* Ensure compliance with sanitation and safety regulations.
* Manage restaurant’s good image and suggest ways to improve it
* Create detailed reports on weekly, monthly, and annual revenues and expenses.
* Train new and current employees on proper customer service practices
* Implement policies and protocols that will maintain future restaurant operations.

**Restaurant manger 03-2008 to 11-2011,04-2017 to 12-2017**

 **KFC &TACO BELL(Boston, USA)**

* Oversee day-to-day operations.
* Design strategy and set goals for growth.
* Maintain budgets and optimize expenses.
* Set policies and processes.
* Ensure employees work productively and develop professionally.
* Oversee recruitment and training of new employees.

**Restaurant manager 01-2012 to 02-2017**

**Subway Sandwich restaurant**

* Responsible for weekly inventories. ...
* Managed food orders. ...
* Followed safety food procedures. ...
* Completed and posted the staff work schedules.
* Recruited, rewarded, and terminated staff as needed.
* Communicated changes of food preparations formulas, standards, etc. to staff.

**Restaurant manager 12-2000 to 11-2007**

**Mc Donalds, Domino’s, Café Coffee Da-y, Ramee Guest line hotel,**

* Provide excellent customer services.
* Greet customers and present menus.
* Make suggestions based on their preferences.
* Take and serve food/drinks orders.
* Up-sell when appropriate.
* Arrange table settings.
* Always keep tables clean and tidy.
* Deliver checks and collect payments.

**EDUCATION HISTORY 1997-2002**

Bachelor of commerce

Mumbai University

Motilal Jhunjhunwala College

Vashi Navi Mumbai, Maharashtra India

**TRAININGS**

**Floor Management course 11-2004**

Mc Donald’s India

Hardcastle restaurant Pvt ltd

**Advance Restaurant Management course 03-2008**

MHC triple play concept LLC, West Springfield MA USA

**REFERENCES**

**1.KFC & TACO BELL(USA)**

OWNER Marie Cronwell

413-7310981

President Mr. Eric Cronwell

413-326-23501

Area Manager

Mr. Genald Amedee

508-944-1855

**2 SUBWAY SANDWICH (USA)**

OWNER

Mr. Ramchandra Parekh

781-325-5406

**3.Pizzeria house (INDIA)**

OWNER

Mr. Ketam Kalwar

998-727-3121

**4.Erich Syotel**

General Manager

Mr Rajesh Rajhans

987-187-2415

Operation Manager

Mr. Hardik Patel=900-245-2222