

Satnam Singh  
17 Adirondack Crescent  
Brampton, L6R1E5  
Bansal19021995@gmail.com  
+1-647-870-1732

Accomplished and energetic candidate with a solid history of achievement in Credit, Sales, Collections and Security Supervision. Motivated with strong organizational and prioritization abilities. Areas of expertise include Credit, Sales, Collections and teamwork.

### **Work Experience – Canada**

Signal Security (Dec 2022 To Aug 2024)

Designation: Security Supervisor

Department: Security

Responsibilities:

- Manage and coordinate security guards and daily operations.
- Monitor CCTV, access controls, and conduct regular patrols.
- Implement and ensure adherence to security protocols.
- Respond to emergencies and prepare detailed reports
- Organize staff training and prepare work schedules to ensure adequate coverage
- Ensure all security activities comply with legal and organizational policies.

Amazon (July 2022 to Dec 2022)

Designation: Associate (Part Time)

Department: Picking and Sorting

Responsibilities:

- Receive and put away inventory.
- Get customer orders ready and pack them up.
- Load boxes into trucks for shipment.
- Use scanners to read bar codes on products.
- View prompts on screens and follow the direction for some tasks.
- Troubleshoot problems.

### **Work Experience – India**

Ujjivan Small Finance Bank (16 Dec 2020 to 15 April 2022)

Designation: Manager- Vehicle Finance

Department: Vehicle Finance

Responsibilities:

- Dealers Tie Up and Setup Business.
- Assessing client's financial and repayment capacity.
- Target and Branch wise sales performance.
- Team management.
- OTR and Collection.
- Product development.

Ujjivan Small Finance Bank (04 September 2018 to 15 Dec 2020)

Designation: Credit Officer- Personal Loan

Department: Credit and Collection

#### Responsibilities:

- Reviewing loan requests.
- Evaluating creditworthiness, financial risks and repayment capacity.
- Sanctioning of loan applications.
- Disbursement of files within TAT.
- Branch policy training.
- Control PAR and OTR.
- Handling Loan officers' issues.
- Branches overdue accounts collection.

Muthoot Pappachan Group (27 July 2017 To 27 August 2018)

Designation: Credit Officer

Department: Credit and Risk Control

#### Educational Qualification

- Entrepreneurship Management from Canadore College, North Bay, Ontario, Canada in Dec 2022.
- MBA (Major-Finance & Minor-Marketing) from Khalsa College of Business Studies and Technology, Mohali (Punjabi University, Patiala, India) with aggregate of 7.2 CGPA in 2017.
- B. Com (Professional) from Khalsa College, Anandpur Sahib (Punjabi University, Patiala, India) with aggregate of 63.83% in 2015.
- 12th commerce in batch of 2011-12 from PSEB with aggregate of 72.10%.

#### Training

- Regular B.com (professional) Training at CA Rajneesh Vohra & Associates, Nangal for 45 days for improving practical knowledge about internal work of finance.
- Training at Thinknext, phase XI, Mohali for 45 days, as part of MBA on Traditional Marketing v/s Digital Marketing.

#### Technical And Management Skills

- IT Software: MS-Office->MS-Word, MS-Excel, MS-Outlook, MS Powerpoint, Tracktik, Finacle, loan origination system software's and CRM.
- Accounting Software: Tally ERP and Cash flow statement.
- Others: SWOT Analysis, Financial analysis, Risk analysis, Credit appraisal, Operations management, Analytical reports, Cost estimation, Financial ratios, team handling and CIBIL.