

**Kamaljeet Kaur**

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**672-833-5211**

## **Profile**

Dependable and customer- oriented professional with substantial experience in retail settings. Proven ability to manage various tasks efficiently in a dynamic environment. Currently pursuing an associate of arts degree, with a background in delivering excellent customer service, handling inventory, and maintaining store operations. Committed to enhancing the customer experience and ensuring a well-organized and clean shopping environment.

## **Professional experience**

Store associate

Vishal Mega Mart, Bathinda

Punjab April 2021- June 2024

- . Provided exceptional customer service by assisting customers with their purchases, answering inquiries, and resolving issues effectively.
- . Operated point-of-sale [POS] systems, processed transactions, and handled cash and card payments accurately.
- . Assisted in merchandising and stocking shelves, ensuring products were displayed attractively and were in good condition.
- . Conducted regular inventory checks to monitor stock levels, restocked shelves, and coordinated with management to order new merchandise.
- . Maintained store cleanliness and organization, including the sales floor, checkout areas, and storage spaces.
- . Implemented loss prevention strategies by monitoring customer activity and reporting any suspicious behaviour to store management.
- . Supported promotional activities by setting up displays and providing information about sales and special offers to customers.

## **SKILLS**

- . Customer service: Excellent communication skills with a strong focus on providing a positive shopping experience and addressing customer needs.
- . Cash handling: Experienced in operating POS systems, processing payments, and managing cash transactions accurately.
- . Merchandising: Proficient in arranging and displaying merchandise to maximize sales and enhance store appearance.
- . Inventory management: Skilled in monitoring stock levels, restocking products, and coordinating with suppliers to manage inventory effectively.

- . Attention to detail: Adept at ensuring product quality and store organization, with a keen eye for detail.
- . Safety & cleanliness: Dedicated to maintaining a clean and safe store environment for both customers and staff.

## **EDUCATION**

### **Associate of arts**

Alexander college, Burnaby 2024 [currently pursuing]

### **Availability**

Tuesday, Thursday, Friday, Saturday and Sunday