

Ibrahim Sany

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Seeking new opportunities to have hands-on experience having 2+ years of involvement in development and client support. Trusted and hard-working employee who excels in a fast-paced work environment. Expert in routers, switches, MS Office, and Linux/Uni, experience with solid works, manufacturing, schematics. Good written and verbal communication skills.

Willing to relocate: Anywhere

Personal Details

Highest Level of Education: AEC / DEP or Skilled Trade Certificate

Total years of experience: 3

Work Experience

Food Service Team Member Part Time

Tim Hortons-Grande Prairie, AB

June 2024 to Present

- Good at baking, coffee making and customer service with minimal supervision.
- Graveyard Experience
- Resolve problems that arise, such as customer complaints and supply
- Organize and maintain inventory.
- Knows the restaurant goals and works to achieve them every shift.
- Loves being a part of a team and looks for opportunities to help other team members.
- Able to stand and walk for most of the shift and enjoys working in a fast-paced environment.
- Experience opening and closing.
- Able to ensure all shifts maintain food safety and brand standards.

Maintenance Technician

Delta Hotels-Grande Prairie, AB

September 2023 to Present

1. Preventive Maintenance
2. Ground Maintenance
3. Maintain all facility repairs and work orders.
4. Conduct all preventive maintenance checks in coordination with Chief Engineer.
5. Ensure interior and exterior cleanliness of building.
6. Monitor and replace electronic locks in utility rooms as needed.
7. Answer all guest inquiries with courtesy and efficiency.
8. Manage storage and arrangement of all maintenance tools.
9. Perform all tasks in compliance with security policies and OSHA regulations.
10. Maintained and repaired facility electrical, plumbing, and hardware equipment.

11. Monitored fire alarm system operations repairs and upgrading.
12. Prepared and submitted meter reading logs.
13. Answered guest and management queries fully and clearly.
14. Maintained tool and supply inventories in coordination with other supervisors.

Communications Technician

Expert Mobile Communications-Grande Prairie, AB

May 2023 to September 2023

- Installs, repairs, and maintains POC radios, and portable two-way radios and accessory equipment.
- Installs and maintains electronic surveillance and security systems. Installs, repairs, and maintains microwave radio and multiplex equipment, both analog and digital, and POC communications systems.
- Other equipment related to the transmission and processing of voice, video signals and other data over fiber optic, microwave, radio, satellite, and other telecommunications media.
- Specialized equipment such as radios and computer networks (wired and wireless).
- Installing, terminating, and testing copper and fiber optic conductors and cables.
- Laying out and installing raceways and supporting framework.
- Installing, commissioning, maintaining, and troubleshooting communications equipment.
- Applying codes and standards to guide the installation of communication equipment.
- Interpreting communications systems drawings to guide the installation of communication equipment using testing equipment to locate faults and isolate defective components.
- Check work orders and talk to cable subscribers to determine where to hook up, relocate cable outlets.
- String cable from a utility pole, underground box, or satellite dish if necessary.
- Evaluate network performance and find effective ways to improve it.
- Install jacks, terminal boxes, splitters, converters, decoders, satellite, and television equipment.
- Test installed systems and equipment on the subscriber's premises.
- Present differentiating technologies, products, and support services to existing and new customers.
- Record, track, and document the service desk incident-solving process, including all successful and unsuccessful decisions made and actions taken, through to final resolution.
- Promote additional services offered by their company.
- Keep records of work performed at each site.
- Vehicle two-way radio installation.
- Operate and maintain tools and equipment.

Manufacturing and Production Technician

CDR Systems Inc.-Calgary, AB

July 2022 to February 2023

- Ability to troubleshoot and repair products to the component level Understand schematics.
- Work with Quality Control to ensure products are properly set up and calibrated.
- Understanding the use of a Warehouse Management System (WMS).
- Ability to train and implement processes to assign department.
- Perform work safely and in accordance with company and customer standards and safety regulations.
- Ensuring materials are available for production manufacturing.
- Inspecting and testing finished products.
- Identifying problems with production or manufactured goods.
- Communicating solutions for production challenges with quality assurance.
- Educating coworkers on health and safety regulations.
- Establishing preventative maintenance methods.
- Analyzing machinery and tools to report faults or broken items.

- Blueprint Reading and Assembling.
- Manufacture Medical Equipment and Quality Check.
- Original Equipment Manufacturers to obtain New Product Info and troubleshoot testing issues.
- Ability to use, setup, configure, and calibrate test equipment such as soldering, oscilloscopes, and other related equipment.
- Solid works and power hand-tools.

Shift Lead

KFC-Calgary, AB

July 2022 to February 2023

- Good at Cooking, packaging, and customer service and minimal supervision.
- Assign sales and customer service food workers to duties.
- Resolve problems that arise, such as customer complaints and supply shortages.
- Observe and coordinate activities of workers.
- Organize and maintain inventory.
- Has experience managing 4-5 employees per shift.
- Knows the restaurant goals and works to achieve them every shift.
- Loves being a part of a team and looks for opportunities to help other team members.
- Able to stand and walk for most of the shift and enjoys working in a fast-paced environment.
- Experience opening and closing.
- Able to ensure all shifts maintain food safety and brand standards.

Education

College diploma in Electromechanical Engineering Technology- Robotics

St. Clair College - Windsor, ON

September 2019 to June 2022

Higher Secondary Certificate in Science Education

Imperial College - Dhaka, BD

July 2015

Skills

- Manufacturing (2 years)
- Computer Skills (10+ years)
- SolidWorks
- Food Preparation (3 years)
- Microsoft Access (2 years)
- Quality Control (1 year)
- Typing (10+ years)
- Microsoft Excel (4 years)
- Microsoft Word (10+ years)
- Cooking (10+ years)
- Microsoft Outlook (3 years)

- Heavy lifting (3 years)
- Administrative experience (2 years)
- English (10+ years)
- Organizational skills (4 years)
- Food Safety (3 years)
- Community Canvasser Canadian Red Cross (Less than 1 year)
- Communication Skills (7 years)
- Filing (2 years)
- Microsoft Office (4 years)
- Order Fulfillment (3 years)
- POS (3 years)
- Robotics (2 years)
- AutoCAD (2 years)
- Office experience (2 years)
- Telecommunication (1 year)
- Food Service (3 years)
- Kitchen Experience (3 years)
- Guest services (3 years)
- Welding (1 year)
- Supply chain and Logistics (1 year)
- Time management (5 years)
- Budgeting
- SharePoint (3 years)
- Leadership (3 years)
- Cash handling (4 years)
- Clerical experience
- Product Demos

Languages

- English - Advanced
- Hindi - Advanced
- Bengali - Advanced

Certifications and Licenses

Security Guard License

CPR Certification

Additional Information

Ontario Security License