

Chioma Patience Enendu.

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As a committed and empathetic social worker and caregiver, I bring a profound dedication to serving clients with diverse needs. My customer-centric approach is underpinned by a strong understanding of and sensitivity to the unique circumstances of everyone I assist. Excelling in both verbal and non-verbal communication, I am adept at building trust and fostering meaningful relationships with clients, their families and other healthcare professionals. With a keen eye for detail and a consistently friendly disposition, I am committed to providing holistic, person-centered care that enhanced the quality of life for those in my care.

SKILLS

- Personal care.
- Excellent communication skill.
- Meal preparation and nutrition.
- Relationship management.
- Medication administration.
- Organizational skills.
- Flexibility and adaptability.
- Emotional Resilience and patience.
- Housekeeping.

WORK EXPERIENCE

Specialised Caregiver Support

Axis Family Resources

March 2024 to Date

- Assisting with hygiene such as bathing, dressing and grooming.
- Administering medication and assisting with mobility and transfers.
- Assisting with therapeutic intervention as required.
- Planning and preparing nutritional meals.
- Encouraging participation in social activities and community outings.
- Implementing behavioural support as directed by behavioural specialist.
- Performing light housekeeping such as laundry and dishwashing.
- Providing support and intervention during crisis to ensure the safety and wellbeing of persons served.
- Providing emotional support and companionship.
- Maintain accurate records of Person Served incidents, progress and care plan in compliance with regulations.

Caregiver

Nurse Next Door

November 2023 to Date.

- Documentation and reports.
 - Assisting with mobility, transfers and daily life activities.
 - Providing companionship.
 - Providing medication reminders and ensuring medication is taken as prescribed.
 - Performing light housekeeping and meal preparation.
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General Clerk
Peter's Your Independent Grocer
October 2023 to July 2024

- Assist customers in locating products and answering enquiries.
- Handling complaints or redirecting complex complaints to appropriate authorities.
- Operating cash and processing payment through cards.
- Scanning and bagging items efficiently.
- Ensuring accurate pricing and applying discounts when applicable.
- Keeping aisles, shelves and checkout areas clean and organized.
- Following food safety and hygiene standards.

AXA Mansard Insurance Plc
Financial Advisor
July 2019 to December 2022.

- Identify and generate sales lead from different sources, including networking, cold calling, referrals and marketing.
- Provide prompt and friendly customer service and respond to customer enquiries.
- Assist clients with financial plans, investment opportunities and risk assessment.
- Provide advisory assistance on budgeting and savings.
- Prepare monthly and quarterly reports and presentations.
- Meet sales target and maintain high client satisfaction.

Indulgence Space Design
CEO/Managing Director
December 2015 to June 2023.

- Provide consultation services to clients.
- Develop a design plan tailored to meet specific customer needs.
- Research and select project materials, finishes, furniture and fixtures that meet design requirements and budget.
- Coordinate suppliers, vendors and contractors.
- Monitor project timelines, budget and quality of work.
- Provide cost estimates for materials, labour and furnishings.
- Creating technical drawings and using software like AutoCAD.

EDUCATION

Bachelor of Science Microbiology	
Imo State University	Sept. 2012
<i>Assessed on the equivalent of a bachelor's degree in Canada by WES</i>	

CERTIFICATIONS & TRAININGS

Project Management Pro.	2014
Diploma in Interior Designs	2015
Emergency First Aid Community Care Certificate	2024
Serving It Right	2024
Crisis Prevention & Intervention	2024
Food Safe	2024
WHIMIS	2024
